

Duke

Easterling, Deborah

232592

**From:** Easterling, Deborah  
**Sent:** Thursday, September 29, 2011 12:28 PM  
**To:** 'ROBERT L EAKER'  
**Subject:** RE: Duke Energy of the Carolinas-docket no. 2011-271-E

Dear Mr. Eaker,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

RECEIVED

SEP 29 2011

**From:** ROBERT L EAKER [<mailto:rlsenterprises@bellsouth.net>]  
**Sent:** Wednesday, September 28, 2011 4:18 PM  
**To:** Contact  
**Subject:** Duke Energy of the Carolinas-docket no. 2011-271-E

PSC SC  
MAIL / DMS

Dear Public Service Commission,

I feel the proposed increase requested by Duke Energy should be denied. Duke Energy is requesting a 16.84% increase to residential customers in a poor economy in which it is difficult for many people to pay their current energy bills. Having experienced poor customer service on more than one occasion with Duke Energy and having read in the "notice of filing and hearing" what justifies the increase makes me wonder what is truly important to Duke Energy. Please do not approve the rate increase request. Thank you for taking time to read this e-mail.

Sincerely,  
Frankie Eaker